





# I want to refuse, but I don't know how to do it

Your friends may ask you for something inappropriate. You know that saying yes to them will bring you negative or even serious consequences. How can you reject them skillfully?

 **Be frank**



 **Be implicit which may cause misunderstanding**



 **Be concise**



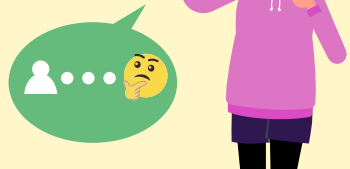
 **Be indirect and long-winded**



 **Maintain the other person's dignity**



 **Criticise the other person**



 **Care for the other person**



 **Safety first, leave the scene**



 **Point out the consequences**



 **Suggest alternatives**